



United States Bankruptcy Court

District of Massachusetts

Office of the Clerk

Systems Programmer/Developer Vacancy Announcement 2022-04

POSITION: Systems Programmer / Developer (Full-time)
COURT LOCATION: Boston, Massachusetts
OPENING DATE: November 2, 2022
CLOSING DATE: Open until filled
SALARY RANGE: CL 26-CL 27 (\$53,951-\$96,375)
* (Starting salary commensurate with work experience, education, and previous federal court experience, if applicable)

Overview:

The United States Bankruptcy Court for the District of Massachusetts is seeking a Systems Programmer/Developer. The Programmer will be an employee of the Clerk's Office and have the option for full time telework.

The position will perform professional work related to designing, modifying, and adapting existing software. Also, the position will be involved in the evaluation of new and evolving technologies which might replace existing implementations.

Description of Duties:

Modifying and maintaining a national interactive voice response application for both District and Bankruptcy courts. Monitoring web and database servers. Taking direction while developing new functions within an assigned application system or maintaining current production applications. Using established and developing new testing techniques to diagnose and correct errors in logic and coding.

Position also involves implementing dynamic solutions that would allow callers to key in responses, project management, ticket tracking, session initiation protocol (SIP) call flow, and regression test tools. Additional duties will include programming web based reports and applications, SQL database management, and related bankruptcy court related application support.

The Programmer will utilize VoiceXML, JavaScript, Java, MySQL/MariaDB, Informix, WordPress, Red Hat Linux, bash, Python, HTML/CSS, XML, and PHP .

The national IVR runs in multiple data centers for redundancy. Finding the source of problems, opening system interruption tickets, informing the authorities, and following up are some of the critical duties of the Systems Programmer/Developer.

Mandatory Qualifications:

- U.S. Citizenship or ability to meet the exception to the statutory restrictions on hiring non-citizens to work in the federal government in the continental United States.
- Bachelor's degree from an accredited college or university in Computer Science or related field.
- Ability to independently isolate, analyze, and solve problems in complex systems.
- Ability to communicate effectively (orally and in writing) with individuals/groups to
- provide information.
- Ability to interact effectively and appropriately with others, providing customer service
- and resolving difficulties while complying with regulations, rules, and procedures.

Desired Skills:

Informix, HTML/CSS, bash, JavaScript, Java and MySQL/MariaDB. Experience with Red Hat Enterprise Linux and Alvaria Prophecy are also desirable.

Benefits:

Federal Benefits include ten paid federal holidays, paid vacation and sick leave, participation in the Federal Employees' Retirement System and matching and tax-deferred Thrift Savings Plan, Transit Subsidy (subject to funding), Federal Employees' Health Insurance, Federal Employees' Group Life Insurance, Federal Employees' Dental and Vision Plan, Federal Long Term Care Program, Hanscom Federal Credit Union and McCormack Building Fitness Center.

How to Apply: To apply for this position, qualified applicants should submit: 1) a résumé; 2) a cover letter addressing qualifications and relevant experience; and 3) a Form AO 78, Application for Judicial Branch Federal Employment, available on the Court's website at:

<http://www.mab.uscourts.gov/mab/employment-opportunities>

Completed application packages should be submitted to:

James Reynolds, Administrative Manager

US Bankruptcy Court-District of Massachusetts.

John W. McCormack Post Office & Court House

5 Post Office Square, Suite 1150

Boston, MA 02109

or email: resumes@mab.uscourts.gov

or fax: 617-748-6622

Notice to Applicants:

Employees of the United States Bankruptcy Court are appointed in the excepted service, are considered "at-will" employees, and serve at the pleasure of the Court. As a condition of employment, the selected candidate must successfully complete a background check (submitting an OPM SF-86 within 30 days of starting employment), including but not limited to fingerprinting, and checks of financial and credit records. Any position offer will be considered provisional until a full suitability determination can be made. All Court employees are required to adhere to a Code of Conduct, copies of which are available upon request. The Federal Financial Reform Act requires direct deposit of federal wages for court employees. Applicant must be a United States citizen or eligible to work in the United States. Applicants who are non-U.S. citizens must meet the requirements for federal employment.

The United States Bankruptcy Court is a part of the Judicial Branch of the United States government. Although comparable to the Executive Branch (civil service) in salary, leave accrual, health benefits, life insurance benefits, and retirement benefits, court employees generally are not subject to the many statutory and regulatory provisions that govern civil service employment.

The United States Bankruptcy Court is an **Equal Opportunity Employer**