

United States Bankruptcy Court
District of Massachusetts

**Request for Quote
Questions and Answers**

Solicitation Number: USBC-US-TEL_Support.2010.07

Document Date: September 8, 2010

The following question was submitted for clarifications.

Special Notes:

- 1. Please note that any additional questions must be submitted by 2:00 PM EDT on September 8, 2010.**
- 2. Please also note that no extension in the timeline will be granted due to these questions. The filing deadlines for the final RFQ response remain the same.**

Reminder:

These questions and answers are in regards to our request for an Open Market Pricing RFQ. A fixed price, Multi-Year contract will be awarded based upon the Best Value offer from this RFQ.

Quote Due Date: Quotes shall be received by the United States Bankruptcy Court for the District of Massachusetts no later than 2:00 PM EDT on Friday, September 10, 2010. Quotes may be mailed, e-mailed or handcarried to the address listed below. Regardless of method, all quotes are due at the same time.

Submit Quotes to: James M. Lynch, Certifying Officer
U.S. Bankruptcy Court, District of Massachusetts
J.W. McCormack Post Office and Court House
5 Post Office Square, Suite 1150
Boston, MA 02109-3945
Email: James.Lynch@mab.uscourts.gov (Emailed quotes must include the Solicitation Number in the subject line.)

Clarifications: Written requests for clarifications of the RFQ shall be received prior to 2:00 PM EDT, September 8, 2010. Submit requests to the COTR named below.

Contracting Officer's Technical Representative:

Laurie Mann-Streng
U.S. Bankruptcy Court - District of Massachusetts
J.W. McCormack Post Office and Court House
5 Post Office Square, Suite 1150
Boston, MA 02109-3945
Email: [Laurie Mann-Streng@mab.uscourts.gov](mailto:Laurie_Mann-Streng@mab.uscourts.gov)
Phone: (617) 571-8125

Schedule of Events:

- Questions and clarifications due by 2:00 PM EDT, September 6, 2010.
- Final Quotes are due by 2:00 PM EDT, September 10, 2010.
- Award is scheduled to be made by September 17, 2010.

RFQ - Telephone System Maintenance
US Bankruptcy Court - District of Massachusetts
RFQ Questions and Answers

Question 1. Does the court currently hold maintenance in all three locations? If so, is the contract currently held by Avaya?

Response 1. The court holds a contracts for software and hardware for all three locations. The contract is held by an Avaya partner at this time.

Question 2. Can the court convert this RFQ to Word for submittal editing?

Response 2. The court will not convert the document to Word. The document was not produced in Word, but was converted to PDF for publication purposes. The court does not have the resources to convert this document at this time.